



G. Caboto Soccer Club

OUTDOOR REFUND POLICY

REVISED – Apr 7, 2020

Caboto Soccer Club (CSC) adheres to a strict refund policy which applies to registration fees paid directly to CSC. All requests to have a player withdraw from a program must complete the [CSC-Refund Request Form](#). Withdrawal and refund requests will not be handled over the telephone or email.

Consideration for refund requests will be given according to the following guidelines:

Situation	Details	Refund Information
Refund request submitted on or before March 1st.	CSC Refund Request Form submitted on or before March 1 st .	Receive a full refund less a \$50 administration fee.
Refund request submitted between March 1st to March 31st.	CSC Refund Request Form submitted between March 1 st and March 31 st .	Receive a full refund less a \$100 administration fee.
Refund request submitted on or after April 1st.	CSC Refund Request Form submitted after April 1 st .	No refund or credit will be issued.
Outdoor season is cancelled.	A player cannot be accommodated due to divisions being full, insufficient enrollment in a program, or other reasons as determined by the Club or its Governing Bodies.	Potential partial refund will be determined by the club based on a CSC cost recovery basis.
A player is removed from the outdoor season by the Club, League or any Governing Body.	A player is removed from the program by the Club, League or any Governing Body due to discipline, breach of policies or other issues.	No refund or credit will be issued.
A Player can no longer attend due to medical reasons which extend beyond the end of the Outdoor Season.	CSC Refund Request Form is provided to the Club accompanied by a Health Care Providers note which explains the request for withdrawal from the outdoor season.	A pro-rated refund for any time remaining from the date the refund request is received to the end of the season, accompanied by a Health Care Providers note.



G. Caboto Soccer Club

POLICY STATEMENT NOTES:

The principle behind CSC's refund policy is to allow a reasonable period of time following registration for parents/players to withdraw, while still safeguarding the long-term financial stability of the club. CSC commits to program expenditures once registration numbers are determined. These expenses are not recoverable to the Club if / when a member withdraws.

Registration fees will be fully refunded less an Administrative fee of \$50 for any player who leaves the club on or before March 1st. An administrative fee of \$100 is charged for any player who leaves the club from March 1st to March 31st .

As a point of clarification, the following terms will apply:

Non-attendance does not constitute a notice of withdrawal.

Submission of a CSC Refund Request Form does not guarantee a refund.

These noted cases will not be reviewed or considered:

- a. complaints about not enough playing time.
- b. unhappy with coaches abilities or team results.
- c. want to play for another team/club.
- d. sessions cancelled due to severe weather or facility closures.

CSC shall not be responsible for any monies paid to a team, team coach or team official, for any monies raised and collected by teams through sponsorship or fundraising efforts. Refunds of team fees if applicable will be handled by the individual teams.

Special cases or injury cases may receive a reduced reimbursement. Any player who is injured for a duration which extends beyond the end of the season if the injury occurs prior to the midpoint of the season. Cases will be reviewed on an individual basis and the final amount of any refund will be at CSC's discretion.

Allow four to six weeks for processing. All reimbursements deemed acceptable will be issued on September 1st.

CSC refund policy may be modified, at any time with no prior notice. Updates will be shared with all club members.



G. Caboto Soccer Club

DEFINITIONS:

"Administration fee" means the published administration/cancellation fee.

"Club" means the Caboto Soccer Club (CSC).

"Governing Bodies" means FIFA, Canada Soccer, Ontario Soccer, Essex County Soccer Association, Essex County Soccer League

"Health care provider" means medical doctor, nurse, nurse practitioner, chiropractor, physiotherapist, psychologist or psychiatrist.

"Medical reasons" is a written note from a health care provider explaining why the player is unable to play soccer.

"Player" is the participant in the program, or in the case of incapacity or a minor, the person making the request on behalf of the player.

"Registration fee" means the regularly priced registration fee for a Club program. It does not include any extra fees such as late registration fees, Team Fees, NSF fees or any other extraneous fees.

"Outdoor Season" is defined as the period from April 1st to September 30th

"Team" means the player's team, as applicable.

REGISTRATION FEE SCHEDULE for 2020:

Age Group	Amount
U8 - U10	\$300
U11 - U12	\$325
U13 - U18	\$375
Senior Men's	\$300
Senior Women's	\$400